

Dear Customer

December, 2015

The water district has applied and been approved for a \$6,409,000.00 loan; USDA Rural Development is our lender. The loan is expected to close either very late this year, or very early in 2016. All Benefit Unit members were notified by mail of the Public Meeting that was conducted on March 10, 2015. At that meeting, our attorney, engineer, and rural development representative were available to discuss the improvements and provide maps where the improvements will be made. In addition, part of the loan funds will be used to build a new Tulsa North water tower on the same site where our pump station is now located (approximately 81st and Union). Larger distribution lines and looped lines are just some of the projects contained in the plans to provide better service.

Part of the loan process with Rural Development is a requirement that the monthly base bill be sufficient to cover the amount of the monthly payments to them. Consequently, the base bill will be increasing \$3.00 per month. It is expected that this increase will become effective in the first quarter of 2016.

Also, our three water sources are increasing our per thousand gallon rate with them as well. The overall, average increase is 8% from the three entities that sell us water. Because our bulk water rate is being increased, the water cost per thousand to our customers will increase by .20 per thousand. The new rates are \$4.80 per thousand for the first 50,000 gallons, and \$5.30 per thousand for all water used over 50,000. The water rates will increase with next month's bill.

Water will continue to increase in price because of the testing requirements from both the Department of Environmental Quality and the Environmental Protection Agency. For example, the Safe Drinking Water Accession and Review System (SDWARS) is a quarterly test required by the EPA; the cost of this test each quarter is \$3,795.00.

Customers who occasionally need help paying a water bill may contact Community Care of Sapulpa. This is the agency who administers the donations that some of our customers fund monthly through voluntary donations; their phone number is 918-224-6464. Customers who wish to donate to this fund may check the donation area on the bill and indicate the amount that you want to donate with your payment.

When rate increases occur, especially with utilities, it is a good time to review our habits. Customers who have sprinkler systems can check how much water goes through their system by reading the meter prior to the sprinkling cycle and at the end of the cycle. If you have a large property, you may be surprised at how much water is used during a full cycle. Remember to adjust the washing machine cycle to fit the size load that you are doing each time you do a wash load; dishwashing cycles should be adjusted as well. If you have a leak, even a small one, do not delay getting it repaired. Radio read meters read very accurately, and all water that goes through them is recorded. For additional conservation tips, please refer to our website at www.ccrwd2.com.

Some additional information:

Please call 918-299-4448 for all water emergencies; we always have someone on call to assist you or take the information. You will get a recording when you call, but leave the information requested, and you will receive a return call as soon as possible. If the crew is already working on a large leak, they cannot always call back immediately.

To our customers who change their contact phone number or address, please contact us with the information. We try to contact customers who could possibly have a leak or who may be have a large meter read, so please keep all contact information current.

The water office is open from 8:00 am to 5:00 pm, Monday through Friday; a drop box for payments is located on the east side of the building. Credit card/debit card payments are available on our website or in the office; there is a fee for this service. All payments are posted on the day they are received; weekend or holiday payments are posted on the following work day.

Regularly scheduled board meeting are held on the second Tuesday of each month; the meetings begin at 5:30 pm. If you wish to speak to the Board, please call several days before the meeting so you may be placed on the Agenda.

Thank you for your support and suggestions.

Dorothy Greek, District Manager